

## 7. INFORMATION SOURCES

This section

(a) outlines the contents of the main categories of the YIC Classification system;

(b) lists important sources of information under each category.

### Introduction

Section 7 contains some key addresses and contacts for new information givers. It is not, by any means, a definitive directory, which encompasses all the information sources relevant to the eighteen categories of the YIC Classification System. Rather, it is an initial source of help for information givers. It lists some of the national bodies relating to each information category, as well as other relevant organisations relating to the more significant sub-sections within each category.

***Please note that further information can be accessed through the Essential Links section of the Youth Information Website [www.youthinformation.ie](http://www.youthinformation.ie).***

### 1. ACCOMMODATION

This category contains information on various aspects of accommodation. It ranges from hotels & guesthouses to budget accommodation for students and tourists. Emergency accommodation and specific organisations working with homeless people are also included, as are private rented accommodation and other housing options.

#### Useful Addresses

#### Housing and Homelessness

##### ***Department of the Environment and Local Government***

The Custom House

Dublin 1

Telephone: 01-888 2000

LoCall 1890 20 20 21

Website [www.environ.ie](http://www.environ.ie)

##### ***County Councils and Corporations***

*(Links to these on website of Department of the Environment and Local Government [www.environ.ie](http://www.environ.ie) )*

***Threshold***

13 Lower Ormond Quay  
Dublin 1  
Telephone: 01-872 6311  
Website [www.threshold.ie](http://www.threshold.ie)

*(also offices in Cork & Galway)*

***Focus Ireland***

14A Eustace Street  
Dublin 2  
Telephone: 01-671 2555  
Website [www.focusireland.ie](http://www.focusireland.ie)

**Budget, Holiday & Student accommodation**

***Bord Fáilte***

Baggot Street Bridge  
Dublin 2  
Telephone: 01-602 4000  
Website [www.ireland.travel.ie](http://www.ireland.travel.ie)

***Irish Hotels Federation***

13 Northbrook Road  
Dublin 6  
Telephone: 01-497 6459  
Website [www.irelandhotels.com](http://www.irelandhotels.com)

***An Óige – Irish Youth Hostel Association***

61 Mountjoy Square  
Dublin 7  
Telephone: 01-830 4555  
Website [www.irelandyha.org](http://www.irelandyha.org)

***Independent Holiday Hostels of Ireland***

57 Lower Gardiner Street  
Dublin 1  
Telephone: 01-836 4700  
Website [www.hostels-ireland.com](http://www.hostels-ireland.com)

***USIT Accommodation Centres Ireland***

UCD Village  
Belfield  
Dublin 4  
Telephone: 01-706 1071  
Website [www.iol.ie/usitaccm/](http://www.iol.ie/usitaccm/)

## **Publications/Resources**

- Flying the Coop – Student Accommodation Guide  
(*Roscommon Youth Information Centre*)
- Various publications by organisations listed (see websites)

## **2. CAREERS**

The information contained in this category covers a broad area. It includes guidance counselling services, information about specific career choices and an A-Z of career options for young people. There are many useful publications, which assist young people in exploring the career options open to them. Additional resources such as the CD-ROM *Career Directions/GAIRM* (FÁS) – the careers information database - are available to Youth Information Centres.

Using an interactive approach, these resources enable young people to answer questions and match their skills to potential careers. Details about specific careers and the relevant qualifications, or further training required to pursue these, are explained. Follow-up contacts are provided.

### **Useful Addresses**

#### **Government Department**

##### ***Department of Education and Science***

Marlborough Street

Dublin 1

Telephone: 01- 873 4700

Website [www.irlgov.ie/educ/](http://www.irlgov.ie/educ/)

#### **Guidance Services**

##### ***Institute of Guidance Counsellors***

17 Herbert Street

Dublin 2

Telephone: 01-676 1975

Website [www.igc-edu.ie](http://www.igc-edu.ie)

##### ***National Centre for Guidance in Education***

42/43 Prussia Street

Dublin 7

Telephone: 01-869 0715

Website [www.ncge.ie](http://www.ncge.ie)

***FÁS – Training & Employment Authority (Ireland)***

27-33 Upper Baggot Street  
 Dublin 4  
 Telephone: 01-607 0500  
 Website [www.fas.ie](http://www.fas.ie)

**Publications/Resources**

- Career Directions/GAIRM - Careers Information Database (*FÁS*)
- Student Yearbook and Career Directory  
(*Student Yearbook Ltd. Available bookshops*)
- Various publications by organisations listed (see websites)
- Careers section (various bookshops)

**3. EDUCATION**

Education is one of the Youth Information Centre's most extensive subject areas. It covers a large volume of information ranging from PLC courses to third level options. It includes information on grants available to second & third level students and details of return to education/second chance opportunities for adults. Options for 'early school leavers' and other non-formal educational opportunities are also covered, as well as Summer courses and night/leisure classes. Prospectuses and publications from the various second and third-level institutions form a large part of the YIC's Education section. Information on studying abroad is included, as are contacts for the Union of Students in Ireland & the Irish Council for International Students.

**Useful Addresses****Government Department*****Department of Education and Science***

Marlborough Street  
 Dublin 1  
 Telephone: 01- 873 4700  
 Website [www.irlgov.ie/educ/](http://www.irlgov.ie/educ/)

***Vocational Education Committees***

List available on website of:

***Irish Vocational Education Association (IVEA)***

McCann House  
 99 Marlborough Road  
 Donnybrook

Dublin 4  
Telephone: 01-496 6033  
Website [www.ivea.ie](http://www.ivea.ie)

***Higher Education Authority***

3<sup>rd</sup> Floor  
Marine House  
Clanwilliam Court  
Dublin 2  
Telephone: 01-661 2748  
Website [www.heai.ie](http://www.heai.ie)

***International Education Board - Ireland***

IPC House  
35-39 Shelbourne Road  
Dublin 4  
Telephone: 01-614 4836  
Website [www.educationireland.ie](http://www.educationireland.ie)

**College Application**

***Central Applications Office***

Tower House  
Eglinton Street  
Galway  
Telephone: 091-50 98 00  
Website [www.cao.ie](http://www.cao.ie)

***UCAS - Universities & Colleges Admissions Service for the UK***

Rosehill  
New Barn Lane  
Cheltenham  
Gloucestershire  
GL52 3LZ  
Website [www.ucas.com](http://www.ucas.com)

***British Council (Ireland)***

Newmount House  
22/24 Lower Mount Street  
Dublin 2  
Telephone: 01-676 4088  
Website [www.britishcouncil.org/ireland/](http://www.britishcouncil.org/ireland/)

## Students

### *Union of Students in Ireland*

Grattan Court  
Grattan Street  
Dublin 2  
Telephone: 01-435 3400  
Website [www.usi.ie](http://www.usi.ie)

### *Irish Council for International Students*

41 Morehampton Road  
Dublin 4  
Telephone: 01-660 5233  
Website [www.icosirl.ie](http://www.icosirl.ie)

## Literacy

### *National Adult Literacy Agency*

76 Lower Gardiner Street  
Dublin 1  
Telephone: 01-855 4332  
Website [www.nala.ie](http://www.nala.ie)

## Adult Education

### *Aontas – National Association for Adult Education*

22 Earlsfort Terrace  
Dublin 2  
Telephone: 01-475 4121  
Website [www.aontas.com](http://www.aontas.com)

## Technology

### *National Centre for Technology in Education*

Dublin City University  
Dublin 9  
Telephone: 01-700 8200  
Website [www.ncte.ie](http://www.ncte.ie)

## Publications/Resources

- Qualifax (database of third-level courses in Ireland)  
(*Institute of Guidance Counsellors/National Centre for Technology in Education*)
- College Prospectuses

- Guides to Evening Classes (bookshops)
- Education section (bookshops)
- Various publications by organisations listed (see websites)

#### **4. EMPLOYMENT AND TRAINING**

Category 4 covers a broad range of information. It deals with training opportunities, which include apprenticeships/pre-apprenticeships. It also includes information on employment rights and conditions, as well as on the regulatory and monitoring agencies involved. Job-hunting and interview techniques for young people seeking employment are covered. Seasonal/temporary work and Summer work abroad are also very popular subheadings within this category. Organisations assisting, and representing the interests of, unemployed persons are included. Voluntary work opportunities are also found here.

#### **Useful Addresses**

##### **Employment (General)**

##### ***Department of Enterprise, Trade & Employment***

Kildare St.

Dublin 2

Telephone: 01-631 2121

Telephone: 01-631 2118/631 2119/631 2120 for general information

Website [www.entemp.ie](http://www.entemp.ie)

##### ***FÁS - Training & Employment Authority***

27/33 Upper Baggot Street

Dublin 4

Telephone: 01-607 0500

Website [www.fas.ie](http://www.fas.ie)

##### **Apprenticeships**

FÁS (as above)

##### **Pre-apprenticeships**

Community Training Workshops

PLC Courses – contact your local VEC

##### **CERT**

***CERT House***

Amiens Street

Dublin 1

Telephone: 01-884 7700

Website [www.cert.ie](http://www.cert.ie)

## **Unemployment**

*FÁS (as above)*

### ***Irish National Organisation of the Unemployed (INOUE)***

Araby House

8 North Richmond St.

Dublin 1

Telephone: 01-856 0088

Website [www.inou.ie](http://www.inou.ie)

## **Employment Rights**

### ***Employments Rights Information Unit***

Department of Enterprise, Trade and Employment

Davitt House

65A Adelaide Road

Dublin 2

Telephone 01-631 3131

Website [www.entemp.ie](http://www.entemp.ie)

## **Health & Safety at work**

### ***Health & Safety Authority***

10 Hogan Place

Dublin 2

Telephone: 01-614 7000

Website [www.hsa.ie](http://www.hsa.ie)

## **Seasonal/ Temporary Work**

### ***Summer Jobs Scheme***

Dept. of Social, Community and Family Affairs

Áras Mhic Dhiarmada

Store St.

Dublin 1

Telephone: 01-874 8444

Website [www.welfare.ie](http://www.welfare.ie)

## Self Employment

***Enterprise Link*** (Information and referral service for setting up your own business. They will tell you about a local Enterprise Board in your area)

Enterprise Ireland

Glasnevin

Dublin 9

Telephone: 01-808 2337

## Trade Unions

***Irish Congress of Trade Unions***

Head Office

31/32 Parnell Square

Dublin 1

Telephone: 01-889 7777

See the ICTU website [www.ictu.ie](http://www.ictu.ie) for comprehensive list of trade unions

## Voluntary Work (Ireland & abroad)

***VSI - Voluntary Service International***

30 Mountjoy Square

Dublin 1

Ph: 01-855 1011,

Website: <http://homepages.iol.ie/~vsi>

## For longer terms of Voluntary work abroad

- **Concern** – [www.concern.ie](http://www.concern.ie)
- **APSO** – [www.apso.ie](http://www.apso.ie)
- Other development agencies listed in Comhairle Directory under ‘Overseas Aid’

## Publications/Resources

- ***Guide to Labour Law***, Dept. of Enterprise, Trade and Employment;
- ***Working for Work***, INOU;
- ***Employment Rights Information Unit*** - has a range of useful publications on employment rights;
- Various publications by organisations listed (see websites).

## 5. ENVIRONMENT

The information contained in this category covers the national environmental agency ENFO and other environmental organisations. Local and global

agencies and their programmes are included. Other subheadings are conservation and recycling.

## **Useful Addresses**

### **Environment (General)**

#### ***Dept of the Environment & Local Government***

Custom House

Dublin 1

Telephone: 01-888 2000

Website [www.environ.ie](http://www.environ.ie)

#### ***ENFO - Environment Information Service***

17 St. Andrew Street

Dublin 2

Telephone: 01-888 3911/1890 200 191

Website [www.enfo.ie](http://www.enfo.ie)

- Various publications by organisations listed above (see websites)

## **6. EUROPE**

General information on Europe and the European Community is contained in this category. European organisations and programmes for young people are included, as is the Euro Changeover Board of Ireland.

## **Useful Addresses**

### **Europe (General)**

#### ***European Commission***

European Union House

18 Dawson Street

Dublin 2

Telephone: 01-634 1111

Website [www.europa.eu.int](http://www.europa.eu.int)

### **EU Programmes for Young People**

#### ***Léargas – The Exchange Bureau***

189/193 Parnell Street

Dublin 1

Telephone: 01-873 1411

Website [www.leargas.ie](http://www.leargas.ie)

***Eurodesk***

Léargas  
 189/193 Parnell Street  
 Dublin 1  
 Telephone: 01-873 1411  
 Website [www.leargas.ie/eurodesk](http://www.leargas.ie/eurodesk)

***EPIC – European Public Information Centre***

European Commission  
 European Union House  
 18 Dawson Street  
 Dublin 2  
 Telephone: 01-634 1111  
 Website [www.europa.eu.int](http://www.europa.eu.int)

***Euro Changeover Board of Ireland (ECBI)***

15 Lower Hatch Street  
 Dublin 2  
 Telephone: 01-639 6200  
 Telephone: Lo-call 1890 20 10 50  
 Website [www.euro.ie](http://www.euro.ie)

***ERYICA – European Youth Information & Counselling Agency***

[www.eryica.org](http://www.eryica.org)

***INFOMOBIL Website***

*(information for young people travelling around Europe)*

[www.eryica.org/infomobil](http://www.eryica.org/infomobil)

- Various publications by organisations listed (see websites)

**7. FINANCE**

Money advice and budgeting are covered under Finance. Agencies offering support with financial queries/debt are found here. Taxation is among the subjects included, as is funding sources for youth & community groups.

**Useful Addresses*****Department of Finance***

Government Buildings,  
 Upper Merrion Street,  
 Dublin 2.  
 Telephone: 1890 66 10 10/01-676 7571  
 Website [www.irlgov.ie/finance](http://www.irlgov.ie/finance)

***Revenue Commissioners***

Head Office  
 Dublin Castle  
 Dublin 2  
 Telephone: 01-679 2777  
 Website [www.revenue.ie](http://www.revenue.ie)

***Chief Inspector of Taxes***

Setanta Centre  
 Nassau Street  
 Dublin 2  
 Telephone: 01-647 0710  
 Website [www.revenue.ie](http://www.revenue.ie)

***MABS (Money, Advice and Budgeting Service)***

*(helps people to cope with debt and take control of their own finances)*  
 Website [www.mabs.ie](http://www.mabs.ie)

***Dept. of Social, Community & Family Affairs***

Áras Mhic Dhiarmada  
 Store Street  
 Dublin 1  
 Telephone: 01-704 3764  
 Website [www.welfare.ie](http://www.welfare.ie)

- Various publications by organisations listed (see websites)

**8. HEALTH/PERSONAL SUPPORT SERVICES**

Category 8 contains a vast array of information on local and national organisations, which cater for a variety of health and personal support needs. The Comhairle Citizens Information Database ([www.cidb.ie](http://www.cidb.ie)) is an invaluable resource for all information providers, as is Comhairle's Directory of National Voluntary Organisations.

The Directory provides information on a wide range of organisations, which offer specialist support services to people in various situations. These are classified according to the type of issue/illness catered for. Specific information can be requested directly from the relevant organisations and further follow-up or referral work undertaken, as required.

The Directory, which is available in print format, can also be accessed via the Comhairle website.

## Useful Addresses

### ***Department of Health & Children***

Hawkins House  
Hawkins Street  
Dublin 2  
Telephone: 01-635 4000  
Lo-call 1890 20 0311  
Website [www.doh.ie](http://www.doh.ie)

### ***National Youth Health Programme***

3 Montague Street  
Dublin 2  
Telephone 01-478 4122  
Website [www.youthhealth.ie](http://www.youthhealth.ie)

### ***Comhairle***

7<sup>th</sup> Floor  
Hume House  
Ballsbridge  
Dublin 4  
Telephone: 01-605 9000  
Website [www.comhairle.ie](http://www.comhairle.ie)

## ***Publications & resources***

- Children First - National Guidelines for Prevention of Child Abuse  
(*Department of Health – Child Care Unit*)
- Various publications by organisations listed above (see websites)

## **9. LAW AND JUSTICE**

Category 9 covers issues such as legal advice/aid services, consumer affairs and racism.

## Useful Addresses

### ***Department of Justice, Equality & Law Reform***

72/76 St. Stephens Green  
Dublin 2  
Telephone: 01-602 8202  
Website [www.justice.ie](http://www.justice.ie)

***An Garda Síochána***

Garda Headquarters  
Phoenix Park  
Dublin 8  
Telephone: 01-666 0000  
Website [www.garda.ie](http://www.garda.ie)

***Irish Council for Civil Liberties***

Dominick Court  
40–41 Lower Dominick Street  
Dublin 1  
Telephone: 01-878 3136  
Website [www.iccl.ie](http://www.iccl.ie)

**FLAC (Free Legal Advice Centres)**

49 South William Street  
Dublin 2  
Telephone: 01-679 4239  
Website [www.flac.ie](http://www.flac.ie)

***Legal Aid Board***

St Stephens Green House  
Earlsfort Terrace  
Dublin 2  
Telephone: 01-661 5811

***Ombudsman***

Office of the Ombudsman  
18 Lower Leeson Street  
Dublin 2  
Telephone: 01-678 5222 Lo-call 1890 22 3030  
Website [www.irlgov.ie/ombudsman/](http://www.irlgov.ie/ombudsman/)

***National Consultative Committee on Racism & Interculturalism***

26 Harcourt Street  
Dublin 2  
Telephone: 01-478 5777  
Website [www.nccri.com](http://www.nccri.com)

***Equality Authority***

Clonmel Street  
Dublin 2  
Telephone 01-417 3333  
Website [www.equality.ie](http://www.equality.ie)

***Victim Support***

Haliday House  
32 Arran Quay  
Dublin 7  
Telephone: 01-878 0870  
Website [www.victimsupport.ie](http://www.victimsupport.ie)

- Various publications by organisations listed (see websites)

**10. LEISURE**

Clubs and organisations, which offer leisure activities to young people, are catered for in Category 10. Local and national directories are useful sources of additional information in this area. Among the subsections are competitions/award schemes and Summer activities. Entertainment guides and other publications from your local tourist office or Bord Fáilte are useful additions to the information stock in this category. Organisations specialising in areas such as music, dance, drama, poetry and literature are also represented here.

**Useful Addresses****Government Department*****Department of Tourism, Sport & Recreation***

Kildare Street  
Dublin 2  
Telephone: 01-631 3800  
Website [www.irlgov.ie/tourism-sport](http://www.irlgov.ie/tourism-sport)

**Arts*****Arts Council of Ireland***

70 Merrion Square  
Dublin 2  
Telephone: 01-618 0200  
Locall 1850 392 492 (outside Dublin)  
Website [www.artscouncil.ie](http://www.artscouncil.ie)

***National Youth Arts Programme***

3 Montague Street  
Dublin 2  
Telephone: 01-478 4122  
Website [www.youtharts.ie](http://www.youtharts.ie)

## Award Schemes

### ***Gaisce - The President's Award***

The State Apartments

Dublin Castle

Dublin 2.

Telephone: 01-475 8746

Website [www.p-award.net](http://www.p-award.net)

### ***Young Scientist***

Website [www.esatys.com](http://www.esatys.com)

*A list of award schemes can be found in the Student Yearbook & Career Directory (available in bookshops)*

## Drama

National Association for Youth Drama,

34 Upper Gardiner Street

Dublin 1.

Telephone: 01-878 1301

Website [www.youthdrama.ie](http://www.youthdrama.ie)

## Publications

- *The Big Mouth*, National Association for Youth Drama.
- Entertainment/Events Guides.
- *Calendar of Events*, Bord Fáilte/Northern Ireland Tourist Board.
- Local publications from Tourist Offices, Youth Service, & County Councils.
- Various publications by organisations listed (see websites)

## 11. LOCAL

Category 11 includes contacts for e.g. local community centres, community development projects, community organisations, political representatives & Peace Commissioners. Details of local statutory services, such as Social Welfare offices, as well as training programmes on offer, are also useful to have on hand and are frequently requested. Maps of the area, as well as contacts for public services and support facilities in the locality, are also much in demand and are catered for in this category.

## **Useful Sources**

### **Local Information (general)**

Community Centres  
Community Development Projects  
Community Organisations  
Information Services e.g. Citizens Information Centre, Welfare Rights Office  
Political Representatives & Peace Commissioners  
Statutory Services e.g. Social Welfare, FÁS.  
Legal Advice Centre

### **Area Information**

Maps  
Credit Unions  
Employment Offices/Training Centres  
Schools & Colleges  
Senior Citizens Groups

### **Clubs & Organisations**

Drama/Theatre/Musical Societies  
Guides/Scouts  
Health/Fitness Clubs  
Youth Clubs/Groups  
Environmental Groups

### **Local History**

Historical & Writers Groups

### **Local Services**

Churches  
Counselling Services  
Health Centres  
Hospitals  
Libraries  
Local Authorities

## **12. MISCELLANEOUS ORGANISATIONS (A-Z)**

Category 12 contains detailed information about a wide variety of national and international organisations of interest to young people. These include organisations working with /for young people e.g. National Youth Council of

Ireland (NYCI), National Youth Federation (NYF), Foróige, Union of Students in Ireland (USI), Co-operation Ireland, Irish Council for International Students. Other examples are development agencies e.g. Amnesty, Trócaire, Concern as well as agencies for asylum-seekers/refugees.

**Useful publications where contact details for organisations can be found:**

- ◆ Directory of National Voluntary Organisations (Comhairle)
- ◆ Student Yearbook & Career Directory (bookshops)
- ◆ IPA Year Book (Administration Yearbook & Diary) which is updated yearly and available in bookshops, or from:

***Institute of Public Administration***

Vergemount Hall  
Clonskeagh  
Dublin 6  
Telephone: 01-269 7011  
Website [www.ipa.ie](http://www.ipa.ie)

- ◆ Telephone directories
- ◆ Various publications by organisations listed (see websites)

**13. SOCIAL/POLITICAL ISSUES**

Category 13 contains information on social and political issues e.g. politics, poverty, development. Issue-based information relating to various groups e.g. travellers, women, elderly can also be found here.

**Useful Addresses**

***Government Website***

[www.irlgov.ie](http://www.irlgov.ie)

*(You can find links to all the Government departments and other State services under the Government website)*

***Department of The Taoiseach***

Telephone: Locall 1890 227 227

Website [www.irlgov.ie/taoiseach](http://www.irlgov.ie/taoiseach)

***List of Ministers***

[www.irlgov.ie/taoiseach/government](http://www.irlgov.ie/taoiseach/government)

***National Economic & Social Council***

Frederick House  
South Frederick St.  
Dublin 2  
Telephone: 01-636 9298  
Website [www.nesc.ie](http://www.nesc.ie)

***The Economic & Social Research Institute***

4 Burlington Road  
Dublin 4  
Telephone: 01-667 1525  
Website [www.esri.ie](http://www.esri.ie)

***Office of the Civil Service & Local Appointments Commissioners.***

1 Lower Grand Canal Street.  
Dublin 2  
Telephone: 01-661 5611  
Website [www.irlgov.ie/csclac](http://www.irlgov.ie/csclac)

***Office of the Information Commissioner***

18 Lower Leeson Street  
Dublin 2  
Telephone: 01-639 5689  
Website [www.irlgov.ie/oic/](http://www.irlgov.ie/oic/)

**Statistics*****Central Statistics Office***

Skehard Rd.  
Cork  
Telephone: 01-497 7144/021- 453 5000 Locall 1890 313 414  
Website [www.cso.ie](http://www.cso.ie)

**Travellers*****Irish Travellers Movement***

4/5 Eustace Street  
Dublin 2  
Telephone: 01-679 6577  
Website [www.itmtrav.com](http://www.itmtrav.com)

***Pavee Point Travellers Centre***

46 North Great Charles Street  
Dublin 1  
Telephone: 01-878 0255  
Website [www.paveepoint.ie](http://www.paveepoint.ie)

***Travellers Youth Service***

Exchange House  
42 James Street  
Dublin 8  
Telephone: 01-454 6488  
Website [www.exchangehouse.ie](http://www.exchangehouse.ie)

**Women's Groups*****National Women's Council of Ireland***

16–20 Cumberland Street South  
Dublin 2  
Telephone: 01-6615268  
Website [www.nwci.ie](http://www.nwci.ie)

***Irish Country Women's Association***

58 Merrion Road  
Ballsbridge  
Dublin 4  
Telephone: 01-668 4052  
Website [www.ica.ie](http://www.ica.ie)

***Women's Aid***

(Domestic Violence)  
Everton House  
47 Old Cabra Road  
Dublin 7  
Telephone: 01-868 4721/Freephone 1800 341 900  
Website [www.womensaid.ie](http://www.womensaid.ie)

***Treoir (Federation of Services for Unmarried Parents and their Children)***

36 Upper Rathmines Road  
Dublin 6  
Telephone/Fax: 01- 496 4155  
Website [www.indigo.ie/treoir](http://www.indigo.ie/treoir)

**Elderly*****National Council on Ageing & Older People***

22 Clanwilliam Square  
Grand Canal Quay  
Dublin 2  
Telephone: 01-676 6484/5  
Website [www.ncaop.ie](http://www.ncaop.ie)

## **National Development**

### ***ADM (Area Development Management)***

Holbrook House  
Hollis Street  
Dublin 2  
Telephone: 01-240 0700  
Website [www.adm.ie](http://www.adm.ie)

## **Overseas Development**

### ***APSO (Agency for Personal Service Overseas)***

29–30 Fitzwilliam Square  
Dublin 2  
Telephone: 01-661 4411  
Website [www.apso.ie](http://www.apso.ie)

### ***National Committee for Development Education***

16-20 Cumberland Street South  
Dublin 2  
Telephone: 01-662 0866  
Website [www.ncde.ie](http://www.ncde.ie)

### ***Development Education for Youth (DEFY)***

17 Upper Stephen Street  
Dublin 8  
Telephone: 01- 475 1826  
Website [www.defy.ie](http://www.defy.ie)

## **Poverty**

### ***Combat Poverty Agency***

Bridgewater Centre  
Conyngham Road  
Dublin 8  
Telephone: 01-670 6746  
Website [www.cpa.ie](http://www.cpa.ie)

## **Political Parties**

### ***Fianna Fáil***

65/66 Lower Mount Street  
Dublin 2  
Telephone: 01-676 1551  
Website [www.fiannafail.ie](http://www.fiannafail.ie)

***Fine Gael***

51 Upper Mount Street  
Dublin 2  
Telephone: 01-619 8444  
Website [www.finegael.com](http://www.finegael.com)

***Green Party***

5A Upper Fownes Street  
Dublin 2  
Telephone: 01-679 0012  
Website [www.greenparty.ie](http://www.greenparty.ie)

***Labour Party***

17 Ely Place  
Dublin 2  
Telephone: 01-661 2615  
Website [www.labour.ie](http://www.labour.ie)

***Progressive Democrats***

25 South Frederick Street  
Dublin 2  
Telephone: 01-679 4399  
Website [www.progressivedemocrats.ie](http://www.progressivedemocrats.ie)

***Sinn Féin***

44 Parnell Square  
Dublin 1  
Telephone: 01-872 6100  
Website [www.sinnfein.ie](http://www.sinnfein.ie)

***Workers Party***

23 Hill Street  
Dublin 1  
Telephone: 01-874 0716  
Website [www.workers-party.org](http://www.workers-party.org)

- Various publications by organisations listed (see websites)

**14. SOCIAL WELFARE**

Category 14 mainly includes the Comhairle Citizens Information Database ([www.cidb.ie](http://www.cidb.ie)), which is described in detail in *Section 11 Information Technology* of the Induction Pack. This database provides access to up-to-date information on social welfare entitlements, as well as on a wide range of other subjects.

Another very useful source of information is ***OASIS – Public Service Information for Life*** ([www.oasis.gov.ie](http://www.oasis.gov.ie)). This is an Irish e-Government system, produced by Comhairle, which provides access to comprehensive information on public services. The information is arranged around various life events e.g. You and Your Job, Somewhere to Live, Moving to Ireland.

### **Useful Addresses**

#### ***Dept. of Social, Community & Family Affairs***

Áras Mhic Dhiarmada  
Store Street  
Dublin 1  
Telephone: 01-874 8444  
Website [www.welfare.ie](http://www.welfare.ie)

#### ***Comhairle***

7th Floor  
Hume House  
Ballsbridge  
Dublin 4  
Telephone: 01-605 9000  
Website [www.comhairle.ie](http://www.comhairle.ie)

- Various publications by organisations listed (see websites)

## **15. SPORT**

Category 15 contains information on sports activities, events and organisations. This includes information on the Community Games and the Special Olympics.

### **Useful Addresses**

#### ***Dept. of Tourism, Sport & Recreation***

Kildare Street  
Dublin 2  
Telephone: 01-631 3800  
Website [www.irlgov.ie/tourism-sport](http://www.irlgov.ie/tourism-sport)

Further useful information can be found on the website of the Irish Sports Council. This includes listings for specific national sporting organisations.

#### ***The Irish Sports Council***

21 Fitzwilliam Square  
Dublin 2  
Telephone: 01-240 7700  
Website [www.irishsportsCouncil.ie](http://www.irishsportsCouncil.ie)

*(A-Z of sports organisations on the webpage [www.irishsportsCouncil.ie/html/ngb.htm](http://www.irishsportsCouncil.ie/html/ngb.htm))*

### ***Sports Council of Northern Ireland***

House of Sport  
Upper Malone Road  
Belfast BT95LA  
Telephone: 048-9038 1222  
Website [www.sportni.org](http://www.sportni.org)

### ***Association for Adventure Sports***

Website [www.adventuresports.ie](http://www.adventuresports.ie)  
*(Lists approved Adventure Centres with links to Centres).*

- Various publications by organisations listed (see websites)

## **16. TOURISM**

Category 16 contains tourism information about the Republic of Ireland and Northern Ireland. Organisations specialising in camping, caravanning, hostelling and other holiday types are included. Also included are details of restaurants & entertainment opportunities for visitors and holidaymakers, as well as information on holiday activities and places of interest. Guides and maps are also stored here. There may be some overlap with Category 1 (Accommodation) in relation to budget accommodation.

### **Useful Addresses**

#### ***Department of Tourism, Sport & Recreation***

Kildare Street  
Dublin 2  
Telephone: 01-631 3800  
Website [www.irlgov.ie/tourism-sport](http://www.irlgov.ie/tourism-sport)

#### ***Bord Fáilte***

Baggot Street Bridge  
Dublin 2  
Telephone: 01-602 4000  
Website [www.ireland.travel.ie](http://www.ireland.travel.ie)

#### ***Northern Ireland Tourist Board***

16 Nassau Street  
Dublin 2  
Telephone: 01-679 1977  
Website [www.discovernorthernireland.com](http://www.discovernorthernireland.com)

***Irish Hotels Federation***

13 Northbrook Road

Dublin 6

Telephone: 01-497 6459

Website [www.irelandhotels.com](http://www.irelandhotels.com)**Publications:**

- ❑ Publications from local tourist offices;
- ❑ Discover Ireland brochure (Bord Fáilte);
- ❑ Explorer Ireland –AA;
- ❑ Bus Éireann Tours (Bus Éireann Offices);
- ❑ Golden Pages (lists of tourist & heritage attractions and tourist information contacts);
- ❑ Various publications by organisations listed (see websites).

**17. TRAVEL & MIGRATION**

Category 17 contains information on travel, living and working abroad. Other subjects covered include emigration/immigration, asylum-seekers/refugees, Summer work abroad and au-pair/camp counselling agencies. Useful sources of information in this area are embassies and consular services. Many embassies will send out fact sheets containing information about living and working in their respective countries. Information packs for school projects may also be supplied; these can provide additional information on the economic situation of the country and on its tourist attractions. Category 17 also contains information supplied by USIT- the youth and student travel body- on its travel schemes and youth and student discount cards.

**Useful Addresses*****Department of Foreign Affairs***

80 St Stephen's Green

Dublin 2

Telephone: 01-478 0822 LoCall 1890 426 700

Website [www.irlgov.ie/iveagh](http://www.irlgov.ie/iveagh)***Foreign & Commonwealth Office (UK)***Website [www.fco.gov.uk](http://www.fco.gov.uk)*(This website provides very comprehensive information on countries)***Countries (A –Z)****Embassies** (See telephone directory or IPA Yearbook for lists)

***INFOMOBIL***

Website: [www.eryica.org/infomobil](http://www.eryica.org/infomobil)

*(website produced by ERYICA providing information on travel, living and working in Europe for young people)*

**Student & Youth Travel*****USIT***

19/21 Aston Quay

O'Connell Bridge

Dublin 2

Telephone: 01-602 1600 (Europe & North America)

Telephone Admin: 01-602 1777

Website [www.usitnow.ie](http://www.usitnow.ie)

**Migration*****EURES***

FÁS

27-33 Upper Baggot Street

Dublin 4

Telephone: 01-607 0500 re EURES (working in the EU)

Website [www.europa.eu.int/eures](http://www.europa.eu.int/eures)

**Emigration*****Emigrant Advice***

1A Cathedral Street

Dublin 1.

Telephone: 01-873 2844

Website [www.emigrantadvice.ie](http://www.emigrantadvice.ie)

***Irish Episcopal Commission for Emigrants (IECE)***

57 Parnell Square West

Dublin 1.

Telephone: 01-872 3655.

Email: [iece@indigo.ie](mailto:iece@indigo.ie)

**Asylum-Seekers/Refugees*****Reception & Integration Agency***

94 St. Stephens Green

Dublin 2

Telephone: 01- 418 3200

***Irish Refugee Council***

40 Lower Dominick Street

Dublin 1

Telephone: 01-8730 042

Website [www.irishrefugeecouncil.ie](http://www.irishrefugeecouncil.ie)***Association of Refugees & Asylum Seekers in Ireland***

213 North Circular Road

Dublin 7

Telephone: 01-838 1142

Website [www.aras.org](http://www.aras.org)***Refugee Information Centre***

Richmond Business Campus

Morningstar Avenue

Dublin 7

Telephone: 01-878 6442

Email [refinfo@eircom.net](mailto:refinfo@eircom.net)**Exchange/Homestay Programmes*****Léargas – The Exchange Bureau***

189/193 Parnell Street

Dublin 1.

Telephone: 01-873 1411

Website [www.leargas.ie](http://www.leargas.ie)***Co-operation Ireland***

37 Upper Fitzwilliam Street

Dublin 2.

Telephone: 01-661 0588.

Website [www.cooperationireland.org](http://www.cooperationireland.org)***Interculture Ireland***

10A Lower Camden Street

Dublin 2.

Telephone: 01- 478 2046.

Email [www.afs.org](http://www.afs.org)***E.I.L. Educational & Cultural Travel***

1 Empress Place

Summerhill North

Cork

Telephone: 021- 455 1535

Website [www.eilireland.org](http://www.eilireland.org)

## **Volunteer Work Abroad**

VSI – Voluntary Service International  
 30 Mountjoy Square  
 Dublin 1.  
 Telephone: 01-855 1011  
 Website: <http://homepages.iol.ie/~vsi/>

### **For longer terms of voluntary work abroad**

- ❑ **Concern** – [www.concern.ie](http://www.concern.ie)
- ❑ **APSO** – [www.apso.ie](http://www.apso.ie)
- ❑ List of other overseas aid agencies in the Comhairle Directory of National Voluntary Organisations

## **Accommodation Abroad**

*Useful publications showing maps, living costs and places to visit available in most bookshops e.g.*

- ❑ Lonely Planet Guides (bookshops);
- ❑ Rough Guides (bookshops);
- ❑ Cheap Sleep Guides (bookshops);
- ❑ USIT travel guides available from USIT offices and as updates from its website;
- ❑ *Hostelling Abroad* - Independent Hostels Guide;
- ❑ Summer Work Abroad guides;
- ❑ *Get Up & Go* - A Young Person's Guide to Working Holidays, Budget Travel & Voluntary Work, produced by the Community & Youth Information Centre, Sackville Place, Dublin 1;
- ❑ Various publications by organisations listed (see websites).

## **18. YOUTH WORK**

Category 18 contains information on youth work organisations and programmes. It can be supplemented with the more detailed information on individual organisations contained in Category 12. Also contained here are details of Youth Information Centres around the country and abroad, as well as information for professional youth workers on e.g. youth club management and youth work resource materials.

## **Useful Addresses**

### ***Department of Education & Science (Youth Affairs Section)***

11<sup>th</sup> Floor  
Hawkins House  
Hawkins Street  
Dublin 2  
Telephone: 01-889 2080/2088/2380/2091  
Website [www.irlgov.ie/educ](http://www.irlgov.ie/educ)

## **Youth Information**

### ***Youth Information Resource Unit***

Department of Education & Science  
11<sup>th</sup> Floor  
Hawkins House  
Hawkins Street  
Dublin 2  
Telephone: 01-889 2014  
Website [www.youthinformation.ie](http://www.youthinformation.ie)

### ***Youth Information Website***

[www.youthinformation.ie](http://www.youthinformation.ie)

## **Youth Organisations**

### ***National Youth Council of Ireland (NYCI)***

3 Montague Street  
Dublin 2  
Telephone: 01-478 4122.  
Website [www.youth.ie](http://www.youth.ie)

### ***Youth Council for Northern Ireland***

Forest View  
Purdy's Lane  
Belfast BT8 4TA  
Telephone 048 90 643 882  
Website [www.youthcouncil-ni.org.uk](http://www.youthcouncil-ni.org.uk)

### ***National Youth Federation (& Irish Youthwork Centre)***

20 Lower Dominick Street  
Dublin 1  
Telephone: 01-872 9933  
Website [www.nyf.ie](http://www.nyf.ie)

***Foróige- National Youth Development Organisation***

Irish Farm Centre  
Bluebell  
Dublin 12  
Telephone: 01-450 1122  
Website [www.foroige.ie](http://www.foroige.ie)

***Catholic Youth Care (CYC)***

Arran Quay  
Dublin 7  
Telephone: 01-872 5055  
Website [www.cyc.ie](http://www.cyc.ie)

***YMCA Ireland***

Memorial House  
Waring Street  
Belfast BT1 2EU  
Telephone: 048 90 327757  
Website [www.ymca-ireland.org](http://www.ymca-ireland.org)

**For details of other youth organisations, see**

- NYCI website [www.youth.ie](http://www.youth.ie)
- Directory of National Voluntary Organisations (Comhairle)
- The Golden Pages under ‘Youth Organisations’

**Youth Work Courses**

- Directory of Youth & Community Work Courses  
(*Irish Youth Work Press, National Youth Federation*)

**Youth Work Programmes/Youth Club Management/Resource materials**

- Various publications by organisations listed (see websites)